

Are the links not working properly? Try zooming out into "Full Page View"

***Disable popup blockers to allow the training courses to open successfully***

Click on any of the following to learn how to disable specific popup blockers

## Internet Browsers



Internet Explorer



Google Chrome



Mozilla Firefox  
(Mac OSX)



Mozilla Firefox  
(Windows PC)



Safari

## Toolbars



**Aol.**



Norton Internet Security/  
Personal Firewall

## HAVE QUESTIONS OR NEED HELP?

Contact Vivid Customer Service at  
(800) 956-0333 or [customerservice@learnatvivid.com](mailto:customerservice@learnatvivid.com)

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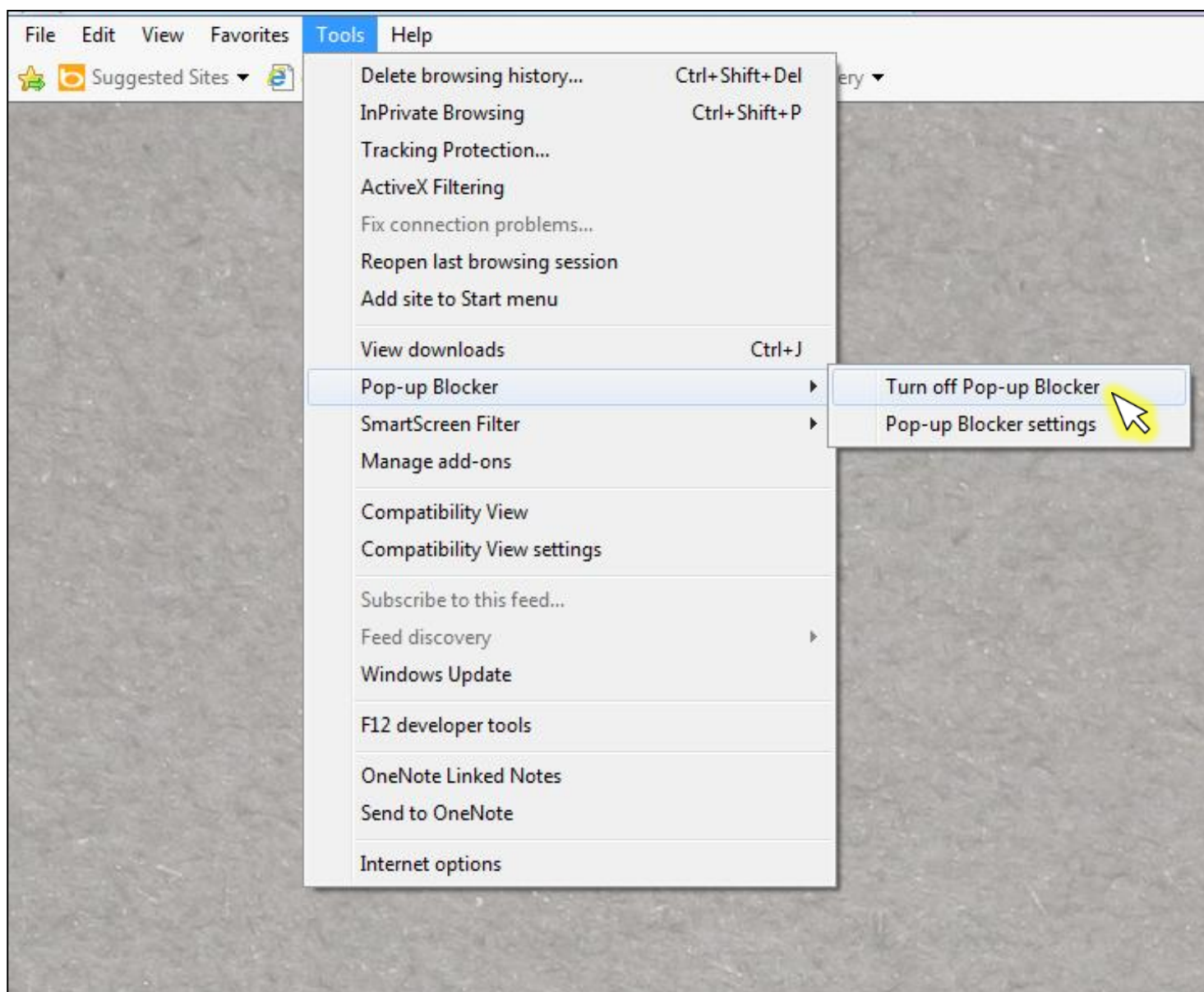
Internet Explorer

1. Click on **Tools** in the menu bar.

If you do not see the menu bar, press the "Alt" key.

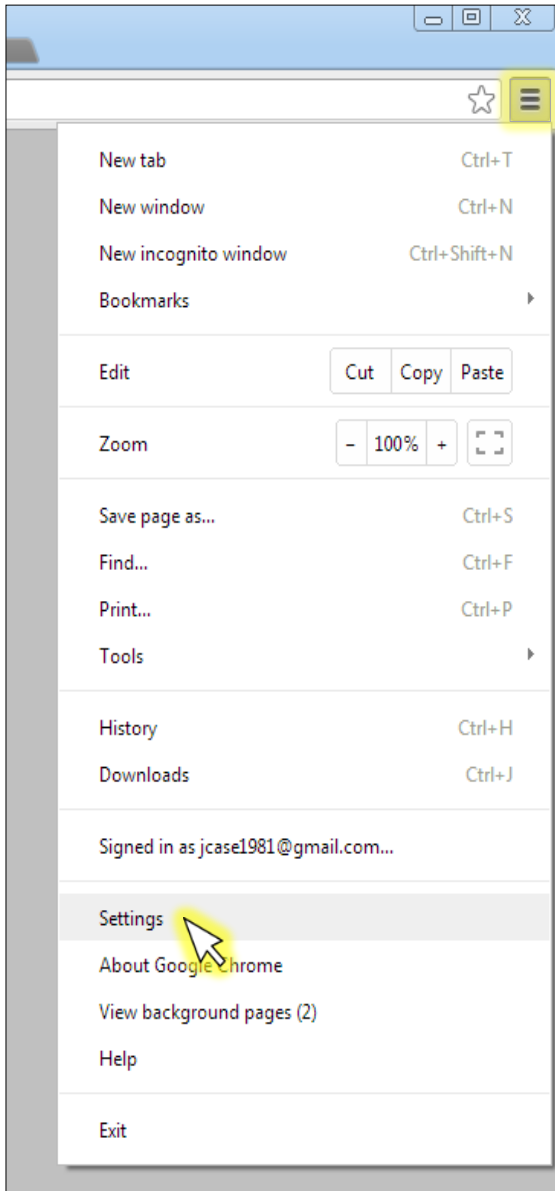
1. Select **Pop-up Blocker** from the drop-down menu.

2. Select **Turn Off Pop-up Blocker** from the submenu that appears.

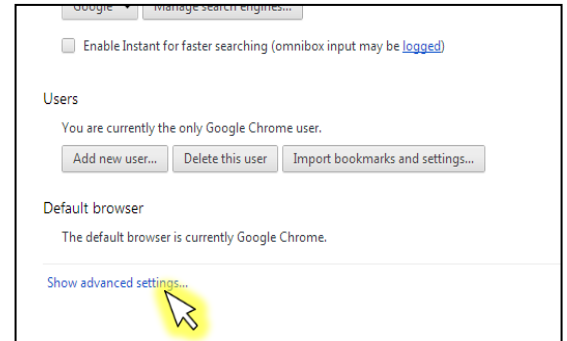


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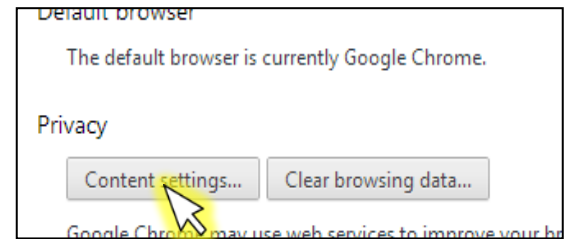
1. Click the Chrome menu on the browser toolbar.
2. Select **Settings** from the drop-down menu.



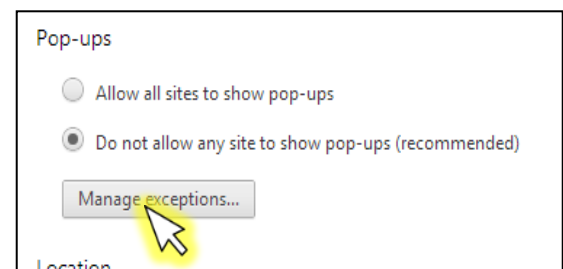
3. In the window that appears, click on **Show advanced settings** at the bottom.



4. Click the **Content Settings** button, found under **Privacy**.



5. In the popup window that appears, scroll about halfway down to get to the **Pop-ups** section. Click the **Manage exceptions** button.



6. In the popup window that appears, enter the URL address for your training site into the field at the bottom, then click **Done**, then **Done** again.

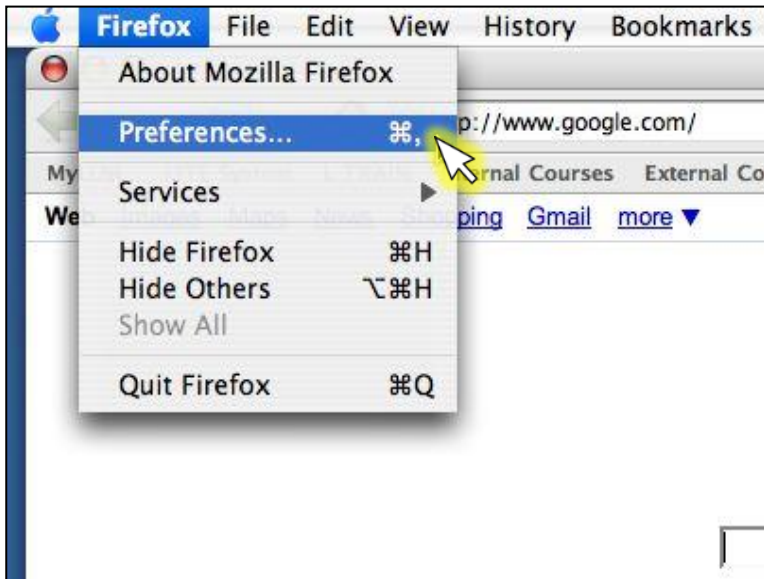


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Mozilla Firefox  
(Mac OSX)

1. Click on **Firefox** in the menu bar.
2. Select **Preferences** from the drop-down menu.



3. In the window that appears, select **Content** in the navigation section across the top.
4. Uncheck the box next to **Block pop-up windows**, and click the **OK** button.

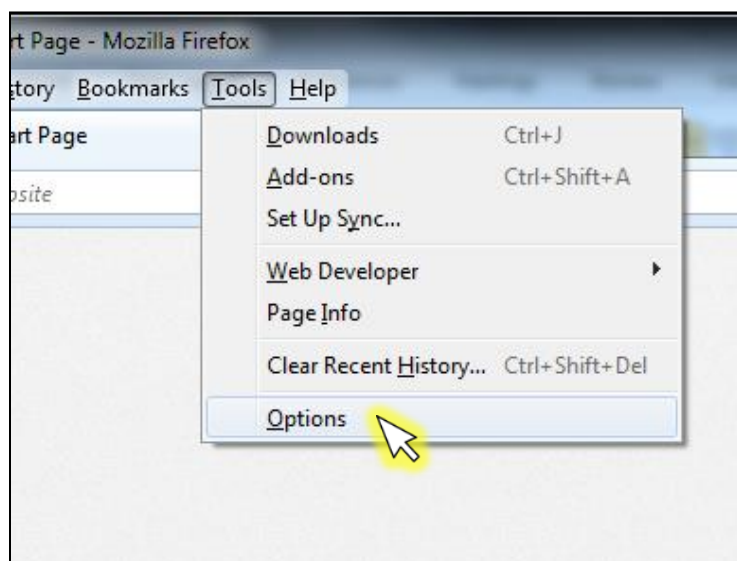


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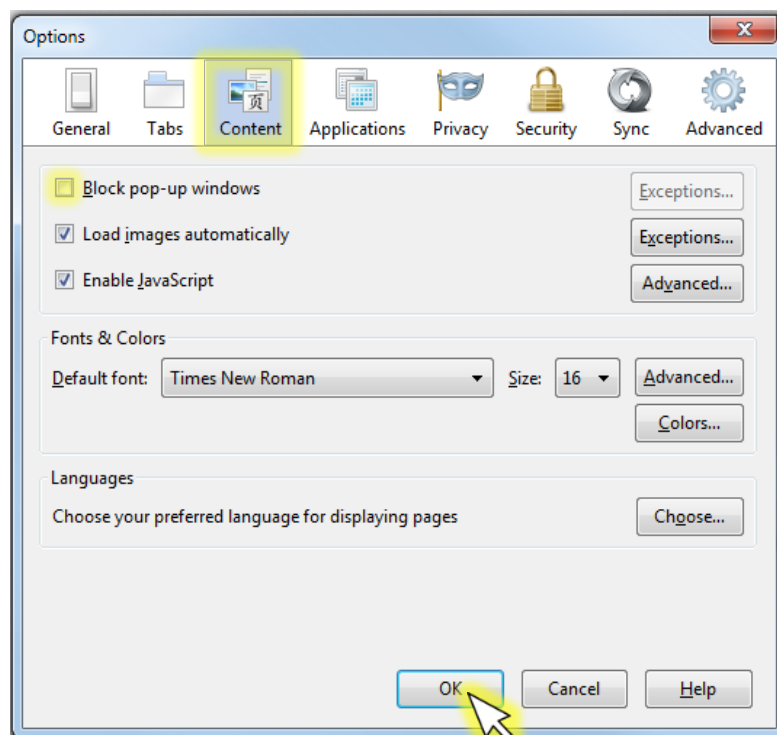


Mozilla Firefox  
(Windows PC)

1. Click on **Tools** in the menu bar.
2. Select **Options** from the drop-down menu.



3. In the window that appears, select **Content** in the navigation section across the top.
4. Uncheck the box next to **Block pop-up windows**, and click the **OK** button.

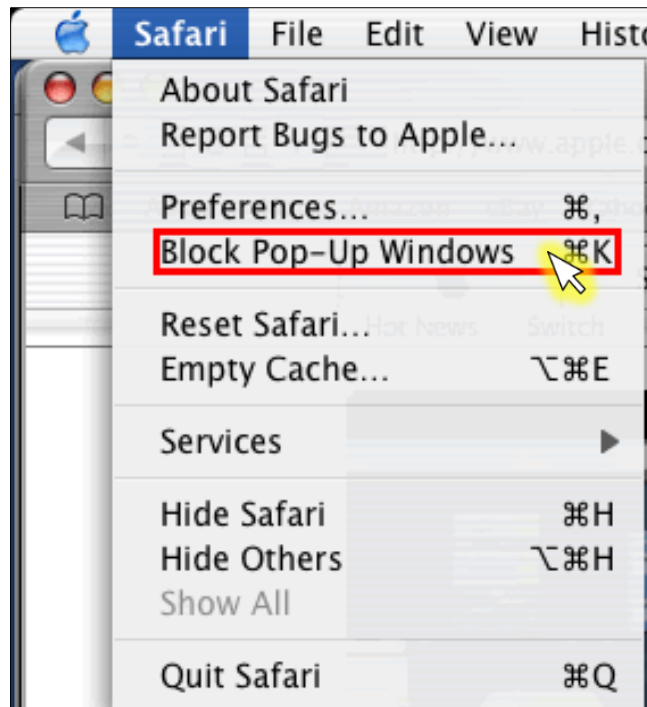


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Safari

1. Click on **Safari** in the menu bar.
2. Select **Block Pop-Up Windows** from the drop-down menu.

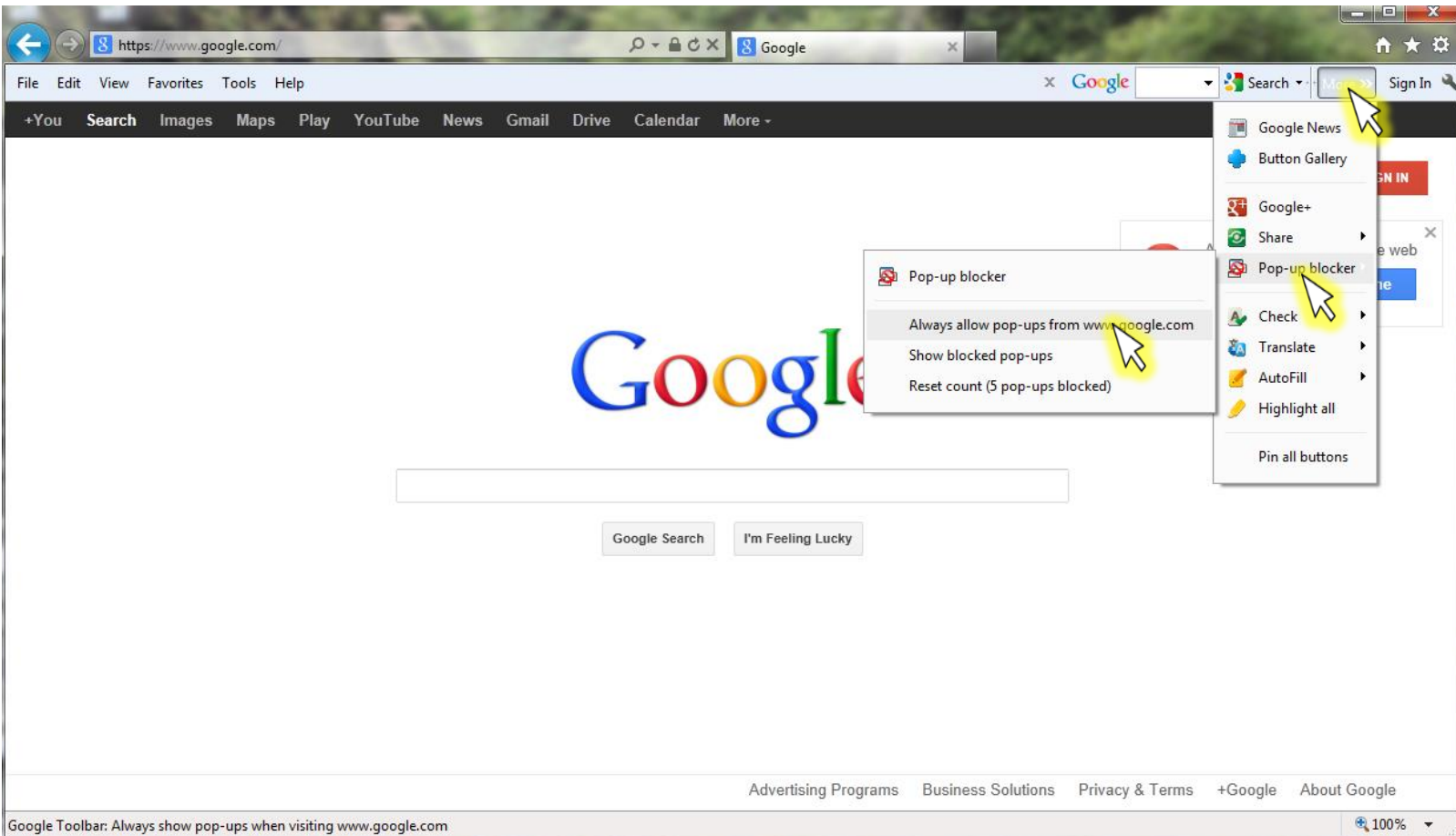


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Google Toolbar



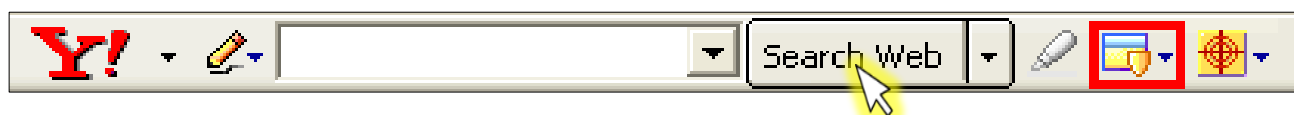
1. Click on the **More>>** option in the Google toolbar.
2. Choose **Pop-up blocker** and then **Always allow pop-ups from (the website you are on)**.



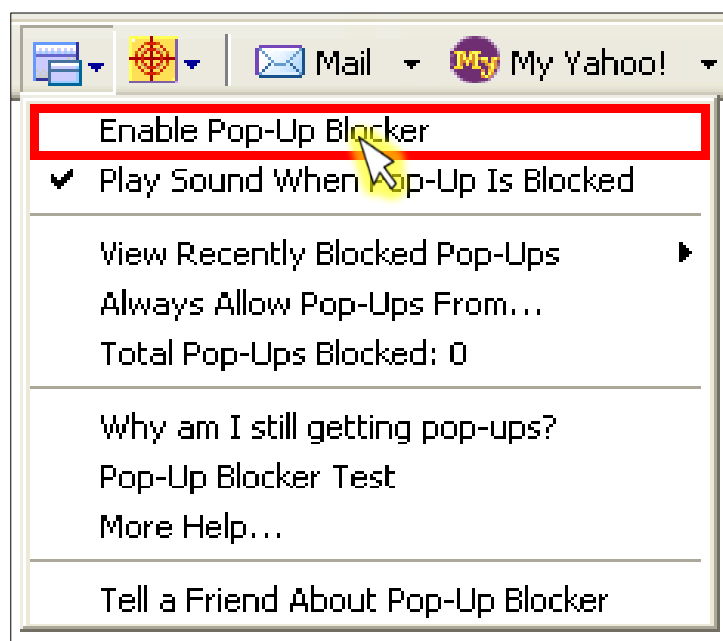
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1. Locate the Popup blocker icon and click the down arrow.



2. Uncheck **Enable Pop-Up Blocker**.





Are the links not working properly? Try zooming out into "Full Page View"

*AOL Toolbar* **Aol.**

1. Locate the Popup blocker icon.



2. Click on it until it says **Allowed**.



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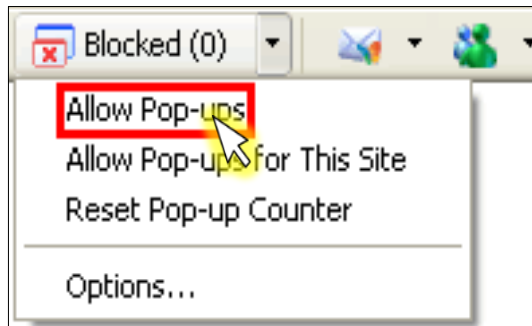
MSN Toolbar



1. Locate the Popup blocker icon and click the down arrow.



2. Check **Allow Pop-ups**.



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## Norton Internet Security/ Personal Firewall



1. Open Norton Internet Security's/Firewall's main window.
2. Click the **Ad Blocking** line.
3. Click the **Turn Off** button.

The screenshot displays the Norton Personal Firewall interface. The window title is "Norton Personal Firewall". The top navigation bar includes "Security Monitor", "Block Traffic", "LiveUpdate", "Options", and "Help & Support". The main content area is titled "System Status:" and lists several security features, all of which are turned "On":

Security	On
Personal Firewall	On
Intrusion Detection	On
Norton AntiVirus	On
Privacy Control	On
Ad Blocking	On

The "Ad Blocking" row is highlighted with a red border. To the right of the "System Status" table is a section titled "Ad Blocking" with the text: "Ad Blocking helps eliminate unwanted ad banners and pop-up ads on Web pages." Below this text are two buttons: "Turn Off" and "Configure". The "Turn Off" button is highlighted with a red border, and a mouse cursor is pointing at it.

The bottom of the window features the Symantec logo on the left and the text "Norton™ Personal Firewall 200" on the right.