UMass Boston Bookstore Advance FAQ

A) Why do I qualify for a book advance?

Your <u>estimated</u> financial aid package exceeds your financial obligation to the University for this current semester, qualifying you for the bookstore advance program. The advance is an available line of credit at the UMass Boston Bookstore (operated by Follett Bookstore) to be used for textbooks and course related supplies.

B) When can I use my book advance?

The date you can begin using your advance is printed on the email you received. **There will be no extensions.**

C) How can I use the book advance at the bookstore?

To take advantage of your advance, simply visit the UMass Boston Bookstore in the Campus Center. You must present a picture ID to use your advance. How to use the advance, please click on this link: www.umb.edu/bursar/bookstore_advance for the job aid.

D) How can I use the book advance if I am an online student?

If you are an online student, you can order books from the UMass Boston Bookstore website at www.bkstr.com/massachusetts-bostonstore/home using your advance as method of payment, and have your books shipped to you. Check out the job aid at www.umb.edu/bursar/bookstore advance for more information.

E) What if I choose not to use my book advance?

If you opt not to use your advance you do not need to do anything. If you do not use the advance, your account will not be charged.

F) Does using a book advance change my total financial aid award?

Using a book advance <u>does not</u> change the total of your financial aid awards. <u>It is not an additional award</u>. A book advance is simply a way to access your financial aid for bookstore purchases. The exact amount you charge at the bookstore will be added to your WISER account. After the add/drop period, your financial aid will be applied towards these charges and the balance will be deducted from the anticipated financial aid refund that you qualify for.

G) What if changes are made to my financial aid package?

If your financial aid is adjusted for any reason or additional charges are added to your WISER account (declining part of your aid, change in enrollment level, or withdrawal from university), you are responsible for the full charges incurred at the bookstore.*

Please note: if you withdraw from the University after using the bookstore advance, please contact the bookstore regarding the Return policy for in-store and online purchases - www.bkstr.com/massachusetts-bostonstore/home.

*If your financial aid/loans are reduced for any reason, you must personally accept full responsibility for all charges made to the bookstore. Failure to repay the University in full may result in withholding the University services and/or ability to register for the upcoming semester. Outstanding obligations will be referred to a collection agency and the student assumes liability for all associated collection costs.