## Apurva Mehta

Assoc. CIO, Ed Tech & LC

#### **Zack Ronald**

Manager, Emerging Technologies

- Katherine Ananis
- Al Integration & Digital Learning Specialist
- Theresa Nelson-Miller Technology Experience Designer

(9 students)

#### <u>John Jessoe</u> <u>Director, Class Tech & AV Svcs</u>

Michael DiFilippo

AV Technician and Academic Technology Specialist

- Lauren Luis
  UMB TV Administrator and
- Academic Technology Specialist

   Mark O'Sullivan

  Video Editor/Producer
- Shawn Reardon McCormack AV Office Supervisor
- Christopher Rennie University Hall AV Office Supervisor
- Jack Tan
   AV Technician
- Vivian Tran Wheatley AV Office Supervisor
- Jeffrey Wade
   Chief Audio Visual Engineer
   (28 students)

#### John Mazzarella Asst. VC, Client Services

#### Nasser Abasali

Director, IT Service Desk

- William Brooks
- IT Service & Support Specialist
- Christine Carpenito
   Senior IT Service & Support
   Specialist
- Rocky Haggard Senior IT Service & Support Specialist
- Andy Nguyen
  IT Service & Support Specialist
  (16 students)

#### Trieu Ly

**Director, IT Managed Services** 

- · Anh Do
- Mobile Labs Specialist
- Matt McCubbin

and Services

- IT Accessibility Coordinator
- Ananta Sinha Supervisor, Comp Op System
- David Wilson
  Computer Lab Consultant
  (8 students)

## Quan Nguyen

Director, IT Desktop Services

- Andrew Arcadipane
- Desktop App Suppt. Consultant
- Nadya Clark

Desktop Support Consultant

- Binh Le
- **Desktop Support Consultant**
- Quyen Ly

**Desktop Support Consultant** 

Hung Nguyen

Desktop App Suppt. Consultant

Tam Nguyen

Desktop App Suppt. Consultant

Daniel Okoh

Desktop Repair Technician

Hung Van Ong

Desktop Support Consultant

(2 students)

#### Wil Khouri Asst. VC and CISO

- Open Position
  Information Security Specialist
- David Bonczar
   Senior Information Security
   Architect
- Daniel Mayer
  Endpoint Security & Threat
  Hunting Analyst
- Alison Murray
  Senior Information Security
  Specialist

#### Marla Filoso

Director, Systems

Open Position

Senior Systems Administrator

Yuk Fung

Enterprise System Administrator

Daniel McDonald

Linux Web and HPC

Administrator

- · Luci Nguyen
- System Administrator
- Chhorda Rorth
   Enterprise System Administrator

# Byron Garcia

Director, IT Project Management

- David Gorfine
- IT Project Manager
- Nisha Karna
- IT Project Manager

   Sheri Ryder
- IT Project Manager

# Michael Tull Asst. VC, Business Operations

Open Position
 Administrative Assistant II

- Christine Boseman
   Administrative Assistant
- Eleanor Brown
  Assistant Business Manager
- Tiffany Lam
   Business Manager

# Jamie Soule Director, Network Services

- Kurt Charlton
   Operations Technician
- Sayeed Chowdhury, Jr. Network Engineer
- Carmine DiFilippo Technical Specialist II
- Donald Foye Senior Network Engineer
- Scott Gilbert
   Senior Network Engineer
- Damond Lassiter
  CIS Telecom Network Engineer
- Eduardo Luciano
   Network Administrator
- Larry McKeon Telecom PBX Engineer
- Mimoza Papargjir
   Administrative Assistant I
- Robert Siebert
   Staff Assistant
- John Tansey
   Operations Technician
- Ruth Tremblay Clerk IV

# Open Position Asst. VC. Application Services

#### Peter Tierney

Director, App Admin & Support

- Jeeva Arthur
- Database Developer
- Binh Ly
- ITLC Systems Specialist
- Anthony Manibusan
   Application Administrator II
- Tom McClennan Business Systems Analyst II
- Bhavesh Shah
   Database Administrator

#### Lee Moua

Director, Data Integration

- · Cho Lim
- **Data Integration Specialist**
- Phung Vo

**Data Integration Specialist** 

IT Partners (Page 5–7)



## Information Technology Services Organization—November 2025

- Garrett Smith Interim Chief Information Officer
  - Nicole Robinson Executive Assistant
  - Apurva Mehta Associate CIO, Ed Tech & LC
    - Zack Ronald Manager, Emerging Technologies
      - Katherine Ananis Al Integration & Digital Learning Specialist
      - Theresa Nelson-Miller Technology Experience Designer
      - (9 students)
    - John Jessoe Director, Classroom Tech & AV Services
      - Michael DiFilippo AV Technician & Academic Technology Specialist
      - Lauren Luis UMB TV Administrator & Academic Technology Specialist
      - Mark O'Sullivan Video Editor/Producer
      - Shawn Reardon McCormack AV Office Supervisor
      - Christopher Rennie University Hall AV Office Supervisor
      - Jack Tan AV Technician
      - Vivian Tran Wheatley AV Office Supervisor
      - Jeffrey Wade Chief Audio Visual Engineer
      - (28 students)
  - John Mazzarella Assistant Vice Chancellor, Client Services
    - Nasser Abasali Director, IT Service Desk
      - William Brooks IT Service & Support Specialist
      - Christine Carpenito Senior IT Service & Support Specialist
      - Rocky Haggard Senior IT Service & Support Specialist
      - Andy Nguyen IT Service & Support Specialist
      - (16 students)



- Trieu Ly Director, IT Managed Services
  - Anh Do Mobile Labs Specialist
  - Matt McCubbin IT Accessibility Coordinator
  - Ananta Sinha Supervisor, Comp Op Systems & Services
  - David Wilson Computer Lab Consultant
  - (8 students)
- Quan Nguyen Director, IT Desktop Services
  - Andrew Arcadipane Desktop Applications Support Consultant
  - Nadya Clark Desktop Support Consultant
  - Binh Le Desktop Support Consultant
  - Quyen Ly Desktop Support Consultant
  - Hung Nguyen Desktop Application Support Consultant
  - Tam Nguyen Desktop Application Support Consultant
  - Daniel Okoh Desktop Repair Technician
  - Hung Van Ong Desktop Support Consultant
  - (2 students)
- Wil Khouri Assistant Vice Chancellor & Chief Information Security Officer
  - (Open Position) Information Security Specialist
  - David Bonczar Senior Information Security Architect
  - Daniel Mayer Endpoint Security & Threat Hunting Analyst
  - Alison Murray Senior Information Security Specialist
- (Open Position) Assistant Vice Chancellor, Application Services
  - Peter Tierney Director, Applications Administration & Support
    - Jeeva Arthur Database Developer
    - Binh Ly ITLC Systems Specialist
    - Anthony Manibusan Application Administrator II
    - Tom McClennan Business Systems Analyst II
    - Bhavesh Shah Database Administrator



- Lee Moua Director, Data Integration
  - Cho Lim Data Integration Specialist
  - Phung Vo Data Integration Specialist
- Michael Tull Assistant Vice Chancellor, Business Operations
  - (Open Position) Administrative Assistant II
  - Christine Boseman Administrative Assistant
  - Eleanor Brown Assistant Business Manager
  - Tiffany Lam Business Manager
- Jamie Soule Director, Network Services
  - Kurt Charlton Operations Technician
  - Sayeed Chowdhury, Jr. Network Engineer
  - Carmine DiFilippo Technical Specialist II
  - Donald Foye Senior Network Engineer
  - Scott Gilbert Senior Network Engineer
  - Damond Lassiter CIS Telecom Network Engineer
  - Eduardo Luciano Network Administrator
  - Larry McKeon Telecom PBX Engineer
  - Mimoza Papargjir Administrative Assistant I
  - Robert Siebert Staff Assistant
  - John Tansey Operations Technician
  - Ruth Tremblay Clerk IV
- Marla Filoso Director, Systems
  - (Open Position) Senior Systems Administrator
  - Yuk Fung Enterprise System Administrator
  - Daniel McDonald Linux Web & HPC Administrator
  - Luci Nguyen System Administrator
  - Chhorda Rorth Enterprise System Administrator
- Byron Garcia Director, IT Project Management
  - David Gorfine IT Project Manager
  - Nisha Karna IT Project Manager
  - Sheri Ryder IT Project Manager



#### **IT Partners**

## Technology-Focused Departments

## **Learning Design Services**

- Paula Thorsland Director of Learning Design Services
- Rrezarta Agimi Assistant Director, Online Learning Design & Development
- Melody Liu Senior Learning Designer
- Kalindi Mehta Senior Learning Management System Administrator
- Eva Grouling Snider Educational Technologist
- Gerald Sheehan Senior Learning Designer
- Linda Sudlesky Senior Learning Designer
- Peter Tofuri, Jr. Learning Management System Administrator
- Irene Yukhananov Digital Initiatives Lead

#### Research

- Bala Sundaram VP for Rsrch & Strategic Initiatives
- Jeffrey Dusenberry Director, Research Computing
- Open Position System Professional

#### **Website Services**

- Brittany Terpstra Director of Website Development
- Senior Web Designer/Developer
- Kevin Gerich Senior Web Developer
- Daniel Heck Web Designer/Developer
- Lisa Link Senior Web Designer/Developer
- Peter Tattlebaum Senior Web Developer

## Technology Partners Embedded in Non-Technology Departments

#### **Academic Affairs**

- Amy Cook Associate Provost
- Academic Affairs Andrew Perumal Associate Provost
- Academic Affairs Chris Mullen Salesforce (CRM) Administrator

## **Academic Support Services**

• Joe DeVivo – Information & Systems Administrator

#### Administration & Finance

• Tim Dunn – Managing Director of Campus Basic Services



## **Applied Linguistics**

• Apostolos Koutropoulos – Online Program Manager

Center for Clinical Education and Research (CCER)

- Katharine Middleton Simulation Operations Specialist
- Rosemary Samia Simulation Director

College of Education & Human Development

• Gary Chan – Information & Systems Administrator

## **Computer Science**

• Tom Mullaly – Senior Systems Administrator

#### **Enrollment Management**

• Danny Luu – Director of Enrollment IT Systems

## **Enrollment Management**

Gustavo Portillo – Assistant Director of Enrollment IT Systems

## **Healey Library**

• Yueqing Chen – Head of Library Systems and Discovery Services

Institute of Community Inclusion (ICI)

• Jeff Coburn – Senior Web Services Manager

Manning College of Nursing & Health Sciences (MCNHS)

• Larson Rogers – Information Systems Manager

## Office of Emergency Management

• Justin Comeau – Director of Emergency Enterprise Risk Management

## Parking & Transportation

Dung Do – Assistant Director of Transportation Services

## **Print & Distribution Services**

• Kahrim Wade – Executive Director

## **Psychology Department**

- Eric Berry Director of Laboratories
- Henry Lay Assistant Director of Laboratories



# **Quinn Graphics**

• Peggy Tippit – IT Specialist

# Registrar's Office

• Mike Pollard – Associate Registrar for Technology

# School for the Environment (SFE)

• Francesco Peri – Research Engineer / Project Manager

## **Student Affairs Technical Services**

• Chris Colon – Director

## Student Equity, Access & Success (SEAS)

• Larry Kao – IT Support Coordinator