FY25 IT Project Portfolio

Legend: On Schedule | In Queue | Complete

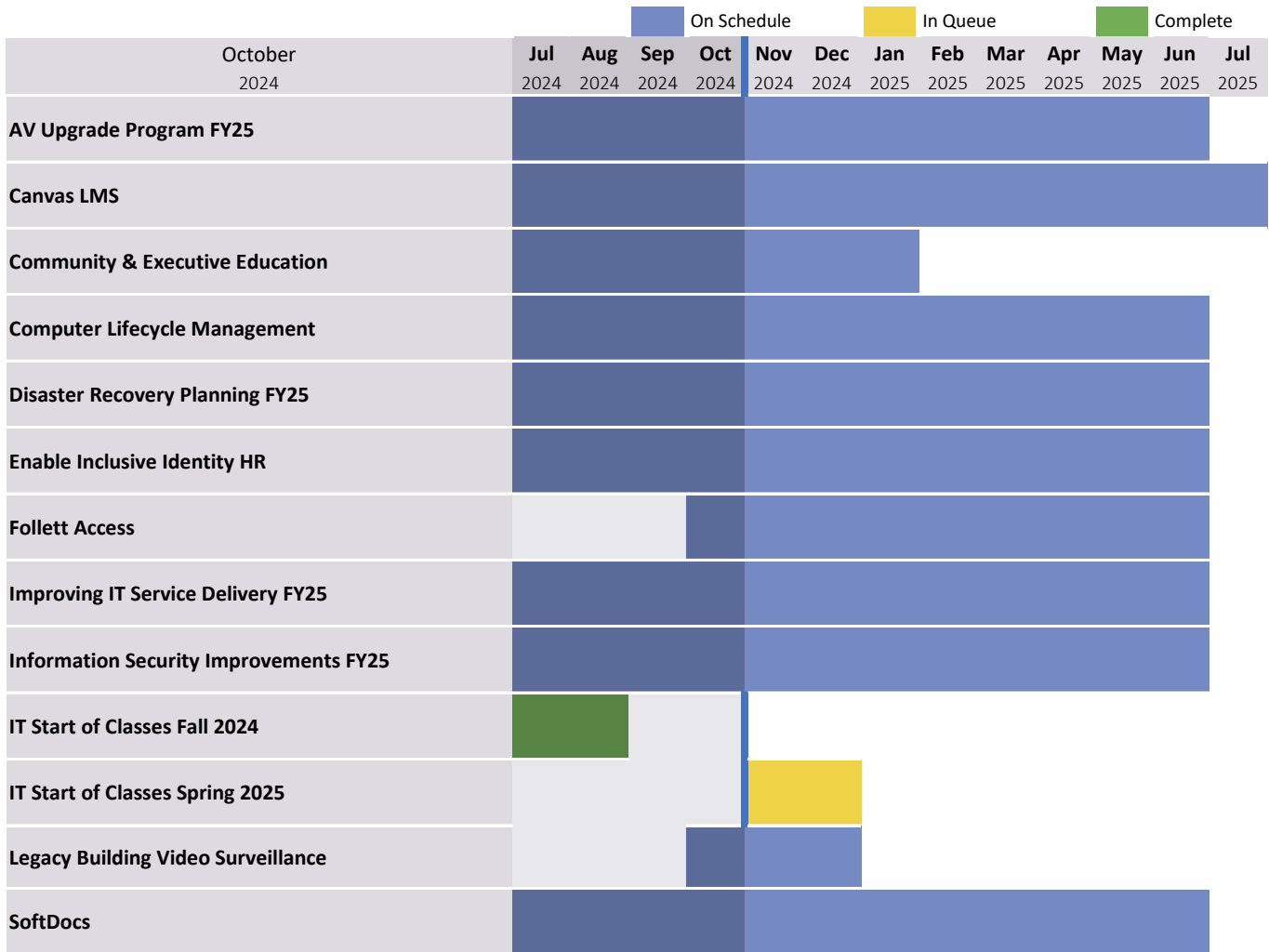| October 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	Jun 2025	Jul 2025
AV Upgrade Program FY25	██	██	██	██	██	██	██	██	██	██	██	██	
Canvas LMS	██	██	██	██	██	██	██	██	██	██	██	██	██
Community & Executive Education	██	██	██	██	██	██							
Computer Lifecycle Management	██	██	██	██	██	██	██	██	██	██	██	██	
Disaster Recovery Planning FY25	██	██	██	██	██	██	██	██	██	██	██	██	
Enable Inclusive Identity HR	██	██	██	██	██	██	██	██	██	██	██	██	
Follett Access				██	██	██	██	██	██	██	██	██	
Improving IT Service Delivery FY25	██	██	██	██	██	██	██	██	██	██	██	██	
Information Security Improvements FY25	██	██	██	██	██	██	██	██	██	██	██	██	
IT Start of Classes Fall 2024	██	██	██	██									
IT Start of Classes Spring 2025					██	██							
Legacy Building Video Surveillance				██	██	██							
SoftDocs	██	██	██	██	██	██	██	██	██	██	██	██	

Information Technology Project Management Office

University of Massachusetts Boston

Bayside Building, 5th floor • pmo@umb.edu • 617.287.5274

https://umb.edu/it/pmo

UMass Boston

AV Upgrade Program FY25

Timeline: Jul 1, 2024 - Jun 30, 2025
Status: On Schedule
Project Owner: Apurva Mehta

This is a yearly program that manages a number of AV sub projects each cycle. Maintaining our classroom and lab with the latest technologies are critical for our students, faculty and staff.

Canvas LMS

Timeline: Aug 1, 2023 - Jul 31, 2025
Status: On Schedule
Project Owner: Apurva Mehta

Canvas LMS platform configuration, Canvas Mobile Application configuration, Data integrations- Peoplesoft and Canvas LMS. , Migration of Blackboard course content. Decommissioning of Blackboard LMS system, Creation of Marketing/ Communication Plan. Creation of Administrative, Service Transition & Training Plan.

Community & Executive Education

Timeline: Apr 1, 2024 - Jan 31, 2025
Status: On Schedule
Project Owner: Apurva Mehta

Project to stand up Community & Executive Education business/function within Academic Affairs to include a Course Catalog, Registration, Credentialing, Payment, and Marketing/Communications leveraging the new Canvas LMS platform as requested by Provost, Joe Berger and Associate Vice Provost, Tina Chang.

Computer Lifecycle Management

Timeline: Aug 1, 2023 - Jun 30, 2025
Status: On Schedule
Project Owner: John Mazzarella

Design, develop, and implement Computer Lifecycle Management business & technical processes including a continuous improvement loop.

Disaster Recovery Planning FY25

Timeline: Jul 1, 2024 - Jun 30, 2025
Status: On Schedule
Project Owner: Ray Lefebvre

Formal project to continuously improve UMass Boston IT disaster recovery preparedness in alignment with institutional and system-wide business continuity/disaster recovery preparedness planning.

Enable Inclusive Identity HR

Timeline: Oct 1, 2022 - Jun 30, 2025
Status: On Schedule

Project Owner: Linda Modiste

Following the lead of the Enable Inclusive Identity SA project, the Enable Inclusive Identity HR project shares the same fundamental goal to provide our Faculty, Staff and Student Employees with a respectful, seamless and welcoming experience. To support that objective the HR project will introduce 3 'identity' components to enable our community to best reflect who they are. Those values include Phase 1 - changing "Gender" label to "Sex", adding a value = X required for external reporting, and adding "Pronouns". Phase 2 - updating Preferred Name to "Chosen" Name and building systems integration between WISER SIS and HR's Human Capital Management (HCM) application to provide consistence across campus applications 3. expand integrations of Inclusive Identity values to targeted downstream applications where appropriate and feasible. It is very important for the purpose of continuity of experience that we are consistent with these value across all major platforms accessed by our staff and faculty. Potential Phase 4 would include design and development for adding Sexual Orientation and Gender Identity that are currently available in SIS. These terms require additional consideration by leadership before including in the scope given their sensitivity.

Follett Access

Timeline: Oct 1, 2024 - Jun 30, 2025
Status: On Schedule
Project Owner: Sheri Ryder

Implement Follett Access - a program that provides students with digital or physical course materials at a reduced cost.

Improving IT Service Delivery FY25

Timeline: Jul 1, 2024 - Jun 30, 2025
Status: On Schedule
Project Owner: Ray Lefebvre

This is a multi-year project to improve IT Service Delivery through implementation of formal IT service management principles & practices starting with Incident Management, followed by Request and Problem Management.

Information Security Improvements FY25

Timeline: Jul 1, 2024 - Jun 30, 2025
Status: On Schedule
Project Owner: Wil Khouri

Plan of Action and Milestones (POAM 24-25) - A full year project designed to implement University security improvement initiatives to ensure our University security profile, guided and assessed by an annual audit and a pen test.

IT Start of Classes Fall 2024

Timeline: Jul 1, 2024 - Aug 31, 2024
Status: Complete!
Project Owner: Linda Modiste

The beginning of any semester is a challenging time for faculty, students and staff with many activities, new schedules, new places to be (1st year students) and new friends to be made. IT resources and support services are in place to ensure our community this experience is as positive as possible by ensuring there are no IT related interruptions in the continuity of the experience. The project team is charged with the design of a 'start of classes' template of all IT departmental tasks that will be coordinated across all IT departments in preparation for the start of classes for each semester.

IT Start of Classes Spring 2025

Timeline: Nov 1, 2024 - Dec 31, 2024
Status: In Queue
Project Owner: Linda Modiste

The beginning of any semester is a challenging time for faculty, students and staff with many activities, new schedules, new places to be (1st year students) and new friends to be made. IT resources and support services are in place to ensure our community this experience is as positive as possible by ensuring there are no IT related interruptions in the continuity of the experience. The project team is charged with the design of a 'start of classes' template of all IT departmental tasks that will be coordinated across all IT departments in preparation for the start of classes for each semester.

Legacy Building Video Surveillance

Timeline: Oct 1, 2024 - Dec 31, 2024
Status: On Schedule
Project Owner: Sheri Ryder

Expand UMass Boston video surveillance to include legacy building on campus.

SoftDocs

Timeline: Dec 1, 2022 - Jun 30, 2025
Status: On Schedule
Project Owner: Linda Modiste

The current multi-campus document imaging application (Boston, Dartmouth and Lowell) used by the Boston Financial Aid, Registrar and Provost office is at the end of lifecycle and no longer supported by the vendor. To replace this application a multi-campus team

has been charged to review and procure a new application and perform the design, development and implementation of the new platform. SoftDocs has been chosen as the new document imaging platform via an RFP process completed by UPST and UITS. UITS is leading the system-wide project.